



AIRPORTS SECURITY OFFICE



HOLIDAY SEASON WELCOMES 2026

As 2025 draws to a close, our airport community is filled with gratitude and pride for the dedication shown throughout the year. The holiday season brings not only festive cheer but also a surge of travelers journeying to and from our islands—families reuniting, visitors discovering the beauty of Hawaii, and residents returning home.

During this time of year we're reminded of the vital role each airport worker plays in creating a safe, welcoming, and efficient travel experience. From the frontline staff assisting passengers to the behind-the-scenes teams, like security, keeping operations running smoothly, your commitment ensures that every traveler feels the **Spirit of Aloha**.

Looking ahead to 2026, we embrace new opportunities and challenges with optimism. Together, we will continue to serve as the gateway to the islands, offering warmth and hospitality to all who pass through our gates.

May the holiday season bring joy, and may the new year be filled with success, health, and happiness.

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MERRY CHRISTMAS

EMERGENCY PREPAREDNESS



The DOT reminds us about the need to be prepared for an emergency to provide service free of worry about obligations outside work. Hawaii's heaviest rains often come from winter storms between October and April. Because airport operations are critical to the safety and mobility of our airports, every worker plays an essential role in responding to and recovering from emergencies. Please take time to strengthen your readiness by:

- Creating and discussing a family emergency plan
- Building a 14-day disaster supply kit
- Identifying threats that may impact your home or commute.
- Learning how to protect your workplace and support airport continuity

Preparedness ensures not only your safety and your family's, but also the ability of Hawaii's airports to remain operational during times of crisis. Your readiness helps keep travelers, cargo, and our airports connected when it matters most.

CYBER-BYTE

Protect mobile phones, computers, and tablets by keeping the software up to date. This includes any other electronic devices that connect to the Intranet (CISA.gov, November 2025).



CLOSED*
Saturday, Sunday, and State Holidays

December 25, 2025 – Christmas
January 1, 2026 – New Year's Day

*Closures may vary by office.

Hilo (ITO) - PASS AND ID OFFICE
Phone: (808) 961-9350
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ITO Security Dispatch:
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Honolulu (HNL) - PASS AND ID OFFICE
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HNL Security Dispatch:
(808) 836-6641/6642

Kauai (LIH) - PASS AND ID OFFICE
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Email: dot.air.lih.pass.and.id@hawaii.gov

LIH Security Dispatch:
(808) 274-3814

Kona (KOA) - PASS AND ID OFFICE
Phone: (808) 327-9517
Email: dot.air.koa.pass.and.id@hawaii.gov

KOA Security Dispatch:
(808) 329-1083

Maui (OGG) - PASS AND ID OFFICE
Phone: (808) 872-3874
Email: dot.air.ogg.pass.and.id@hawaii.gov

OGG Security Dispatch:
(808) 872-3875

HOLIDAY CYBER AWARENESS TIPS

DON'T CLINK THE LINK!

Be cautious of promotional emails and fake shipping updates – go directly to official websites and avoid suspicious QR codes.



(ETS Cybersecurity Resource Portal, November 2025)



SHOP SMART AND SAFELY

Stick to trusted apps and networks and verify unfamiliar companies before making purchases for work and home.



DON'T DUPLICATE

Use strong, unique passwords for each account. Avoid reuse!



VERIFY SHIPPING AND ORDER NOTIFICATIONS

Always confirm tracking details through official channels.

4FT CLEAR ZONE

Winter brings more rain to the Islands that helps our vegetation grow; however, it can create a lot of overgrowth around the airport properties. Extra maintenance may be required during this time of the year.

As a reminder, a four foot (4') clear zone is required around perimeter fences. This is along the outside perimeter of the fencing and inside the property from the fence line to prevent unauthorized access.

Please take care of any issues immediately to keep our airports as safe as possible. Report any concerns to your supervisor to help properly route the matter to the responsible party.



PRACTICE STRONG ACCOUNT HYGIENE

Use strong, unique passwords, enable Multi-Factor Authentication (MFA), and consider a password manager.